

SUGGESTED DRIVER LETTER

To: Company Vehicle Driver

From:

Subject: OnStar Business Vehicle Manager Service

Dear Company Vehicle Driver,

As you are aware, your current company vehicle is equipped with the Safety & Security of OnStar. OnStar Services include Automatic Notification of Airbag Deployment, Emergency Services, Remote Door Unlock, Stolen Vehicle Location Assistance, Roadside Assistance, GM Goodwrench Remote Diagnostics, and more.

OnStar has recently added another key service – OnStar Business Vehicle Manager. By subscribing to this new service, the vehicle will automatically send odometer readings and oil-life remaining to OnStar. Then, on a monthly basis, OnStar will provide our company with a detailed report of this information. The benefits are many, including;

- *Accurate vehicle mileage*
- *Timely and optimal maintenance scheduling*
- *Elimination of unnecessary maintenance expense*
- *More precise scheduling of vehicle ordering & disposal*

The purpose of this letter is to let you know that our company has elected to participate in this new program, and to let you know that there is no action required on your part. Now you can focus more on your job, and spend less time worrying about your vehicle.

You should also know that no vehicle location or driver specific information is collected or will be provided by OnStar. OnStar asked us to remind you that they maintain a very strong position on individual personal privacy. OnStar does not ‘monitor’ vehicle location and is essentially there to assist you on the road. OnStar gets your location when *you* push a button or an airbag deploys. This is used to provide service to you. In case of a stolen vehicle, contact the police to report the vehicles as stolen and then OnStar, so that OnStar can provide the location of the vehicle to the police and assist in its recovery.

For more information regarding OnStar’s Privacy Policy, please visit the OnStar website at www.OnStar.com. And, if you have any questions about OnStar or the new OnStar Business Vehicle Manager Service, please contact _____ or OnStar.

Manager, Company Vehicles