

OnStar® Do Not Call Policy

Effective as of July 2007

Offering quality products and services that provide value to our subscribers is OnStar's main priority. As part of our routine business practices, we (or our representatives) may contact you via telephone to inform you of new products and/or services that may be of interest to you. We at OnStar respect your privacy preferences and in order to honor those preferences when contacting you, we have developed and adhere to the following Do Not Call policy.

When conducting our telemarketing activities, OnStar will do so in accordance with all federal laws including the Telephone Consumer Protection Act of 1991, the Federal Trade Commission's Telemarketing Sales Rule, all applicable state regulations, the Direct Marketing Association's (DMA) Ethical Guidelines and this policy.

It is OnStar's policy to not place telemarketing-related telephone calls to any subscriber who has indicated a desire not to receive such calls. We honor all Do Not Call requests made through the National Do Not Call Registry as well as through various state-agency lists. Please note that many regulations permit us to contact our customers even though their telephone number(s) are registered on these Do Not Call lists. Therefore, you may still receive telemarketing-related calls from us even if your telephone number is registered on these lists.

If you do not wish to receive any form of telemarketing-related calls from OnStar, please contact us to be placed on our internal Do Not Call List. You may make your request by calling us at 1-888-4ONSTAR (1.888.466.7867) or TTY 1.877.248.2080, by pushing your blue button in your vehicle, by emailing us at privacymanager@onstar.com or by writing to us at Attn: Privacy Manager, P.O. Box 0217, Troy, Michigan 48099-0217. Your request should include your OnStar account number, your telephone number(s) and name. If you have multiple telephone numbers on file with us, please identify all telephone numbers you wish to include in our Do Not Call List. While your request will be documented immediately, please note that it may take up to 30 days to remove your information from our active lists. If your telephone number(s) change at any time, please provide us with your new telephone number(s) in order to keep your "Do Not Call" status current. All requests will remain on our Do Not Call list for a minimum of 5 years, unless you request to be removed from our Do Not Call List to enable you to receive promotional offers and related telemarketing communications from us.

Being on the OnStar Do Not Call List means that you will no longer receive telemarketing-related calls from OnStar. However, it does not prohibit us from placing calls to you:

- for non-telemarketing related purposes, i.e. to welcome you to our services, as well as for billing, surveys and other service-related matters; or
- if you contact us for assistance with your services.

The OnStar Do Not Call List restricts telemarketing activities from OnStar only and does not prohibit marketing calls from other companies. To remove your telephone number(s) from another company's telemarketing activities, you should contact that company directly or register your telephone number(s) with the National Do Not Call List by calling 1.888.382.1222 or online at www.donotcall.com.

OnStar is committed to informing, training, and reinforcing this policy with all employees (or representatives) conducting telemarketing activities, and will continuously monitor proper phone etiquette and mandatory compliance requirements throughout our telemarketing efforts.

If you have any questions regarding this policy, or would like us to send you a written copy, please contact us.

Thank you for choosing OnStar.