



Three-Button System: in models 1999 and higher.

Phone or White-Dot Button

Push this button to start, receive, and end hands-free calls in your vehicle.*

Note: In order to use Hands-Free Calling, you must first purchase a prepaid minute package or enroll in The *America's Choice*SM Plan with OnStar[†] through Verizon Wireless.

Blue OnStar Button

Push this button to connect with an OnStar Advisor. You will hear a chime followed by the words, "Connecting to OnStar." The Advisor can assist you with a wide range of services, like GM Goodwrench Remote Diagnostics.

Emergency Button

Push this button to send a priority call to an OnStar Advisor. You will hear a chime followed by the words, "Connecting to OnStar Emergency." The Advisor can contact the nearest emergency services provider who can dispatch ambulance, police, fire, or other services to your location. You can also push this button if you see somebody else in an emergency situation.



System Status Light

Steady Green — OnStar system is ON and ready for use

Blinking Green — OnStar is in use

Red — System needs service

Push the blue OnStar button to contact an Advisor who can check if the system is working correctly. If your system is not able to connect you with an Advisor, please call us at 1.888.4.ONSTAR (1.888.466.7827). TTY users may call our toll-free TTY number for assistance at 1.877.248.2080 or e-mail us at TTY@onstar.com. Customer care hours are Monday–Friday, 6 a.m.–1 a.m. EST. You can also take your vehicle to a dealer for service.

*OnStar Hands-Free Calling requires a Hands-Free Calling-enabled vehicle, existing OnStar service contract, and prepaid calling minutes, and is not available in Alaska and some other markets. Calls may be made to the U.S. and Canada only. OnStar voice recognition system may not work with some voices.

[†] Available on most vehicles equipped with OnStar digital equipment. A minimum one-year Verizon Wireless contract and one-year remaining OnStar subscription required. Available in select markets. Call 1.888.4.ONSTAR (1.888.466.7827) or visit www.verizonwireless.com/onstar.