



RemoteLink Privacy Statement

Last Updated: December 7, 2015



Your privacy is important to us. This Privacy Statement describes how we, General Motors of Canada Company (formerly known as General Motors of Canada Limited), operating as OnStar in Canada (“**OnStar**”), collect, use, disclose and share information (**including the location of your OnStar-equipped eligible vehicle (your “Vehicle”) and how your Vehicle is used**) when you download the RemoteLink application to your phone or other Internet-connected device (your “**Device**”) and when you use the services available through that application, which include services that allow you to view diagnostic information of your Vehicle and to issue commands to your Vehicle, such as door lock/unlock and remote engine start commands (the “**RemoteLink Services**”).

It is your responsibility to ensure that all users of your Vehicle know that anyone with access to RemoteLink Services through your Device may be able to access information about your OnStar account and your Vehicle. You must also inform any other users of your Vehicle about this privacy statement.

Other individuals with access to the RemoteLink Services associated with your Vehicle may be able to view your Account Information, Vehicle-Related Information and Driving Information. These terms are defined in the OnStar Privacy Statement.

The OnStar Privacy Statement, which is posted at <https://www.onstar.com/web/portal/privacy?g=1>, as appended by this RemoteLink Privacy Statement, describe our privacy practices for the RemoteLink Services and also for other OnStar services. Capitalized terms, if not defined in this Privacy Statement, are defined in the OnStar Privacy Statement.



Information We Collect

When you install the RemoteLink application or use the RemoteLink Services, we collect:

- Device information, such as the location of your Device, Device type, Device operating system, Internet Protocol (IP) address, unique identifier, type of browser, Internet service provider, information about your use of the RemoteLink application, and phone number; and
- Account Information, Vehicle-Related Information, and Driving Information, such as the location and speed of your Vehicle based on GPS. We collect and treat that information as described in the OnStar Privacy Statement.

We may also obtain information about you from additional online and offline sources including commercially or publicly available third party sources.

Use of Your Information

We use the information we collect as described in the OnStar Privacy Statement. For example, we use the information to:

- Provide the RemoteLink Services;
- Communicate with you about your account or the RemoteLink Services; and
- Provide you with marketing offers.

We may share your information with OnStar, LLC or our other affiliates for the above purposes.

Restricting the Collection of Location and Speed Information

You can restrict our access to and collection of the location of your Device by disabling location-sharing on your Device, if that feature is available on your Device.

The RemoteLink Services require access to and collection of the location and speed of your Vehicle. We collect location and speed of your Vehicle when you access or use the RemoteLink Services, or as otherwise disclosed in the OnStar Privacy Statement. You can restrict our access to and collection of location and speed of your Vehicle by not using the RemoteLink Services or any other OnStar service which requires this information.

Sharing of Information

We share your Account Information, Vehicle-Related Information, and Driving Information (such as the location and speed of your Vehicle) as described in the OnStar Privacy Statement. We share the location of your Device in the same manner as we share location and speed of your Vehicle. For example, we share the location of your Device with:

- third party service providers working on our behalf,
- emergency service providers,
- others when required by law, and
- those you ask us to share this information with.

We may also share the location of your Device when necessary to provide the RemoteLink Services to you; to comply with legal obligations; to protect the safety and rights of you and others; with OnStar LLC, General Motors LLC and General Motors Company for



product safety and security purposes; and for the purposes described in the OnStar Privacy Statement.

Limiting Marketing and Promotional Communications

You may choose to limit the marketing and promotional communications we send you. You can do this by contacting us at 1.888.4ONSTAR and selecting your contact preferences. We will also provide opt-out instructions in all of our promotional communication channels; for example, an Unsubscribe option will appear at the bottom of all marketing-related emails.

Security

We use technical, administrative, and physical safeguards designed to protect your information and we require third party service providers to maintain similar safeguards against loss, misuse, and unauthorized access, disclosure, alteration, destruction, or theft of your information.

Changes to This Privacy Statement

We reserve the right to update this Privacy Statement from time to time for any reason. We will notify you of a material change to this Privacy Statement by placing a notice on www.onstar.ca or your Device, or by notifying you via email or postal mail.

Your Consent to the Processing and Transfer of Your Information

You consent to the storage and processing of your information in the United States and in other countries where we have operations.

Access

If you would like to access or ensure the accuracy of your Account Information, please contact us as described below.

How to Contact OnStar

For general questions about the RemoteLink Services, visit www.onstar.ca or call us 1.888.4.ONSTAR (1.888.466.7827). If you have questions about our privacy practices, contact the Privacy Manager by email at privacymanager@OnStar.com, by mail to OnStar Privacy Manager, P.O. Box 455 Station A, Windsor, ON N9A 6L7, or by calling us at 1.877.299.1372.